

Item Fulfillment



Hopefully, any questions regarding item fulfillment have been answered prior to placing a bid by thoroughly reading the item description, or contacting the auction administrator or donor. On average, organizations running online auctions “close out” and award items within a few weeks of their online close date; however, this can vary by organization and due to the nature of the auction. If you are concerned about receiving your item by a specific date, please contact the Auction Administrator.

If you encounter any issues with item fulfillment, cMarket advises you to first contact the Auction Administrator. Normally, most organizations are swift to rectify any issues experienced by their generous donors! In the rare case where a winning bidder remains unsatisfied with an aspect of item fulfillment, cMarket Client Services will be glad to mediate on your behalf. Simply email us at: support@cmarket.com.