

Placing a Bid & Your Communications



Once you have decided to place a bid, you will be asked to confirm the amount *once* before it is “officially” placed. The item’s bid increment, reserve price, and competing bids in the system are all factors in determining the outcome: who becomes the leading bidder, and at what price.

Remember: once a bid is placed, that item is **automatically added** to your My Items page, where you may set your Bid Alert preferences. Bid Alerts are sent in real-time, via email, to notify you of ANY activity on the item... especially if you’ve been outbid!

If you win the item, a system-generated Winning Bid Alert email will be sent to you letting you know that the organization will be in touch with you shortly regarding item fulfillment. Unless alternative payment arrangements have been made between you & the auction’s administrator, you can expect your Preferred Card within the cMarket system to be charged in due time.

“Preferred Card” is the credit card you would like selected by default when you bid, on which winning bids will be transacted. Please note: If you change your Preferred Card after you have placed a bid using the original Preferred Card, the original Preferred Card remains the card that will be used for that specific bid. Email support@cmarket.com for additional assistance.

If an honest bidding error has been made, contact the Auction’s Administrator as soon as possible using the Contact Us link at the footer of an auction page. Bid retractions may or may not be made upon the discretion of the organization.